

HASHEMITE KINGDOM OF JORDAN

**MUNICIPAL SERVICES AND SOCIAL RESILIENCE
PROJECT
(MSSRP)**

**RESETTLEMENT POLICY FRAMEWORK
(RPF)**

March 2017

LIST OF ACRONYMS

ARP	Abbreviated Resettlement Plan
BP	Bank Procedures
CVDB	Cities and Village Development Bank
ESMF	Environmental and Social Management Framework
GRM	Grievance Redress Mechanism
IR/LA	Involuntary Resettlement / Land Acquisition
LAL	Land acquisition Law
MOMA	Ministry of Municipal Affairs
OP	Operational Policy
PAPs	Project Affected Persons
PMU	Project Management Unit
RAP	Resettlement Action Plan
RPF	Resettlement Policy Framework
ToR	Terms of Reference

EXECUTIVE SUMMARY

The proposed project will improve living conditions in select Jordanian cities and towns highly affected by Syrian refugee inflows and promote broader crisis resilience through three elements: Improving access to and quality of service delivery in host communities while providing opportunities for employment; improving the governance of municipal services; and providing opportunities for active and institutionalized community engagement at the local decision making level. The participating municipalities will receive multipronged support based on the extent of refugees accommodated. The project will be implemented over a period of 38 months. It will comprise two components: (i) Municipal Grants and (ii) Institutional Development and Project Management. Eligible activities at the subproject level are not anticipated to trigger World Bank Operational Policy OP 4.12, which covers impacts mainly related to the relocation of households or communities; acquisition of private owned lands (temporarily or otherwise); adverse impacts on livelihoods including those that may occur through restriction of access to resources. It is anticipated that that sub-project level activities will largely be carried out on public/state owned lands. However, this Resettlement Policy Framework (RPF) is being prepared to support the project meet the Bank's OP 4.12 requirements should any adverse temporary and/or permanent land or livelihoods related impacts occur.

This Resettlement Policy Framework (RPF) outlines overall resettlement objectives and principles as well as funding mechanisms and organizational arrangements for any resettlement operation. As the project will be funded by the World Bank, this Resettlement Policy Framework (RPF) has been prepared in accordance with Operational Policy (OP) 4.12.

The guidelines laid out in this RPF are fully applicable to displaced populations and will be monitored by the World Bank.